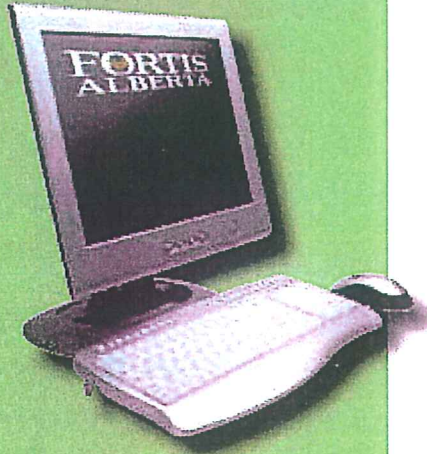


Online Street Light Reporting

Burnt out street lights can be detected through:

- **Power Line Technician**
- **Stakeholder Relations Manager**
- **Customer**

FortisAlberta's Maintenance and Planning Team proactively identifies failure rates and replaces bulbs every six years and photocells, also known as photo-eyes, every ten years.



Customers are now able to report a burnt out or cycling (intermittent on/off) street light by accessing fortisalberta.com and completing the online form which can be found on the bottom left hand side of the home page.

Once a customer completes the online form, a work order is automatically generated and the work order is dispatched to a Power Line Technician who will investigate and repair the street light.

If you have questions or concerns about FortisAlberta's street light reporting process, please contact your Stakeholder Relations Manager.